



# Medical Practice Eaglehawk

Bendigo Community Health Services features a team of trusted, caring and experienced general practitioners and nurses at our Medical Practice in Eaglehawk.

3 Seymoure Street  
Eaglehawk

5406 1200

[bchs@bchs.com.au](mailto:bchs@bchs.com.au)

ACN 136 467 715  
Updated Feb 2026

Scan the QR code to read this  
information online.



[www.bchs.com.au](http://www.bchs.com.au)



## Opening hours

Mon/Wed/Thu - 8am to 5pm

Tue - 8am to 7pm

Friday - 8am to 4.30pm

## Urgent after hours care

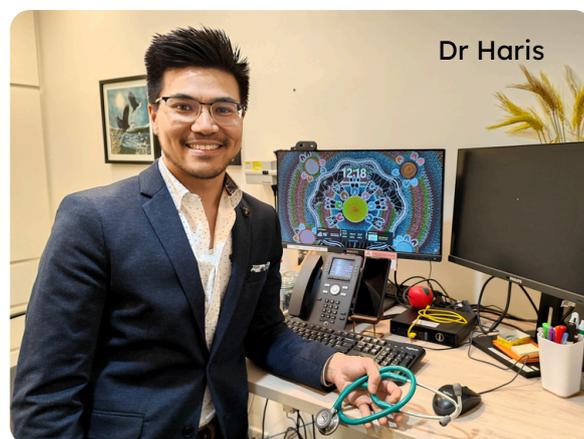
**If you have an emergency  
call 000 immediately**

## Non-emergency after hours care

- Bendigo Medicare Urgent Care Clinic  
5445 5690
- Nurse on call 1300 606 024
- Healthdirect GP Helpline  
1800 022 222
- Victorian Virtual ED [www.vved.org.au](http://www.vved.org.au)
- Lifeline 13 11 14

## Medical practitioners

- Dr Mehwish Riaz
- Dr Shivawn Stevens
- Dr Gaurav Movalia
- Dr Hlaing Bwar
- Dr Ratnavalli Subbendran
- Dr Haris Noor
- Dr Jaskarandip Singh
- Dr Joshua Columbus
- Dr Deleema Devasia
- Dr Sadia Ahmed



## Nursing staff

- Boska Wyatt (RN)
- Deb Mayes (RN)
- Amanda Kingma (RN)
- Jessie Gladman (RN) Diabetes  
nurse educator
- Joyana Jose (RN) Diabetes  
nurse educator



## Medical services

We are an accredited general medical practice providing a wide range of services, including:

- Health checks
- Minor procedures
- Wound management
- Skin checks
- ECGs
- Diabetes management
- Employment medicals
- Family planning
- Health checks - lung function testing (spirometry)
- Vaccinations
- TAC and Workcover
- DVA

## Fees

We are a fully bulk billing clinic for all Medicare card holders for eligible services.

Fees may apply for non-eligible services.

A fee of \$35 will be charged if you fail to attend your appointment or cancel less than two hours before your appointment.



## Appointments

We offer in person and telehealth appointments.

We offer short (15 minute) and longer (30 minute) appointments. If you require a longer appointment, please advise our Client Services.

We endeavour to accommodate your preference for doctor and time. Please contact Client Services on 5406 1200 and select option 3 for Eaglehawk to book an appointment, or book online at [www.bchs.com.au](http://www.bchs.com.au)

Please ensure you have received a confirmation message before coming to the appointment.

### Telehealth

Telehealth appointments are available if you cannot attend in person and you have seen one of our GPs in person in the last 12 months. We offer telephone appointments.

### Walk-ins

We are an appointment-only clinic. Walk-ins will be triaged by our clinical team.

### Home visits

Home visits are at the discretion of our general practitioners. Please discuss with your regular doctor.

## Repeat prescriptions and referrals

All requests for prescriptions and referrals require an appointment.

## Health reminders

We send text reminders for reviews or immunisations which may be due. Please tell your doctor if you do not wish to receive them.

## Your health information

Informed consent is required before sending your health information to a third party or to you.

Refer to our Client Information Booklet for further information on consent, privacy, protection of your personal information and your rights and responsibilities, available at our service desk, or via this QR code.

Your medical records are confidential. Our policy is to maintain security of your personal health information management at all times.

Our Privacy Policy is available at [www.bchs.com.au](http://www.bchs.com.au) and complies with the Privacy Act (1988) and Health Records Act (2001). For information about your rights contact the Australian Information Commissioner on 1300 363 992 or [www.oaic.gov.au](http://www.oaic.gov.au).

## Test results

Please make an appointment for your test results, unless your GP has stated they will phone you with the results. We will send you a reminder for certain tests such as pap smears and immunisations

## Interpreter services

Interpreter services are free of charge. Our client services team can help you to coordinate this service. Please advise what language the interpreter needs to speak when arranging your appointment.



Client info booklet



Privacy policy

## Consumer feedback

To make a complaint or compliment, contact the practice manager, visit [www.bchs.com.au](http://www.bchs.com.au) and select 'Provide feedback' under the 'Get in Touch' tab or scan this QR code.



Provide feedback

To take a complaint further, phone the Health Complaints Commissioner on 1300 582 113.

## Communication: Phone and email access to a GP

You may leave a phone or email message for your GP.

Client Services will pass on your message then inform you of the outcome.

## Parking

Free parking is available in the carpark beside the building.

## Teaching clinic

As a teaching clinic, students may attend your consultation for observation and to assist the GP and nurse. Please let Client Services or your Doctor know if you prefer the students not to attend your consultation.

## Disability access

Disabled access is via the main entrance of the building. The waiting room and consulting rooms have wheelchair and scooter access. Please note we have Rodger Hearing System within our facility. Please speak with Client Services to access the T-Switch receiver.

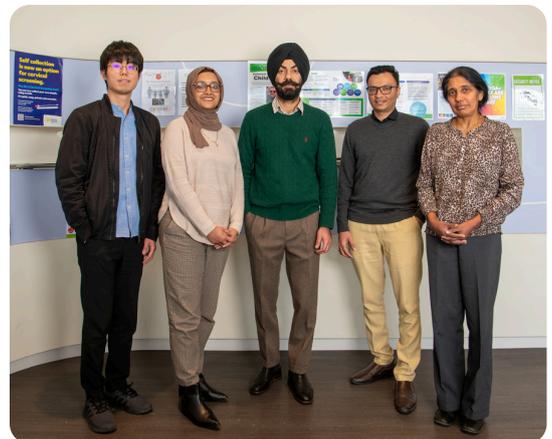
## More information about BCHS

Bendigo Community Health Services is a not-for-profit organisation working hand-in-hand with our community to achieve better health and wellbeing across generations.

We have sites in central Bendigo, Kangaroo Flat, Eaglehawk, White Hills, North Bendigo and Elmore. We care for everyone in our community - no matter who you are, where you live or how much you earn.

We have more than 270 staff and more than 50 services funded through various government health programs, community donations and sponsorships. Our services are either free or low-cost and include:

- GPs
- Mental health care and counselling
- Alcohol and other drugs support
- Sexual health care
- Refugee settlement and support
- Child and family services
- Bendigo Family Day Care
- Podiatry
- Diabetes education
- Exercise physiology
- headspace Bendigo
- Health promotion



For further details, go to [bchs.com.au](http://bchs.com.au), or scan this code.





## DIVERSITY, EQUALITY AND INCLUSION

Bendigo Community Health Services provides services and support to all sectors of the community regardless of background, where you live, what you look like, what you think or what you believe.

We want people of all gender identities, sexualities, cultural backgrounds, religions and abilities to feel safe with us.

We support people to access communication supports, technology, aids, equipment and services that increase and enhance decision making and independence.

We support people to develop and maintain their personal, gender, sexual, cultural, religious and spiritual identity.