



Our Culture

Our success comes from:

- Clear strategic action plans
- Good systems & processes
- Skilled, creative, collaborative people who model exceptional behaviour.

Our roots are embedded in community. Over 50 years of service we have grown to be strong and dependable. We have branched out to meet the health and wellbeing needs of community. We operate under a canopy of care and growth.

The tree of our logo symbolises who we are and what we do. This work is supported by a remarkable team culture grown from our values, which fosters:

Respect

- For our clients' lived experience.
- For our colleagues' work.
- For learning opportunities.
- For diversity of cultures and lived and living experiences.

Collaboration

- With our valued colleagues.
- Through openly sharing information.
- We bring together a range of voices when making decisions.

Wisdom

- We make wise decisions.
- We always consider best practice.
- We learn from each other.
- We remain curious.

Generosity

- We make time to help each other.
- We inspire and teach each other.
- We dare to lead.
- We create a welcoming workplace.
- We create opportunities to play and have fun.

Communication

- We listen with our full attention.
- We give and receive feedback with respect.
- We make time to understand each other.

Integrity

- We question actions that don't align with our values.
- We admit mistakes.
- We commit to social justice.

Courage

- We make tough decisions.
- We take well considered risks.
- We speak up.
- We respectfully challenge assumptions.
- We have courage to grow and change.

Accountability

- We are reliable.
- We are open to learning.
- We respect performance measures.
- We focus on outcomes and good processes.

Vision: Better health and wellbeing across generations.

Purpose: Supporting you and your family to live healthy lives.

Values:



Lived and Living Experience

We value our communities, their backstories, lived and living experiences and cultures and learn from them to tailor our services.



Equity

We provide equitable and inclusive health and wellbeing services, ensuring they are culturally responsive and accessible.



People

We maintain a skilled, engaged and professional workforce, including people with lived experience, and enable a culture of continuous learning.



Integrity

We uphold the values of the Universal Declaration of Human Rights and approach all we do with kindness and respect. We are ethical in all we do.



Partnership

We listen and learn - and share our knowledge and expertise in collaboration and co-design with our community, ensuring we are providing local solutions to community need.

Priorities:

**Organisational
sustainability**

Ensuring BCHS is fit for purpose and financially able to support the health and wellbeing of those in our community.

**Partnerships
and innovation**

Supporting innovation and continuous learning, and nurturing partnerships to respond to need.

**Education, advocacy
and impact**

Raising our profile as a local health provider of choice through education and advocacy, and measuring our impact.