

Pathways to Good Health Service Navigation and Program Support
45.6 hours per fortnight (0.6 FTE)
Fixed Term to 30 June 2027

The Position

An opportunity has become available at Bendigo Community Health Services in the new Pathway to Good Health (PTGH) program for a passionate and experienced person to join the team.

We are looking for someone who shares our passion for delivering child and young person-centred care that responds to the needs of children entering into out of home care. This is a dynamic role that involves working in collaboration with our multidisciplinary team and in partnership with Child Protection and our broader community to deliver holistic and best care to children entering out of home care.

The PTGH Service Navigator and Program Support practitioner will play a central role in the multidisciplinary team. Working alongside the health practitioners in the team, the role will support the implementation of quality care plans for children and young people. This will involve a high degree of collaboration with PTGH team members, Child Protection staff, carers and service providers across the region. The position offers an interesting mix of direct service provision and critical service planning and administration.

Working with a high degree of flexibility, initiative and proactive communication, the role will support the translation of comprehensive health care plans into action, supporting children and young people to connect with the health supports they need, in a timely manner.

About Bendigo Community Health Services

BCHS has cared for the health and wellbeing of the Bendigo community for 50 years. We employ more than 280 people across a broad range of services.

The success of BCHS starts with our staff, who have a high level of professionalism and dedication, allowing us to deliver quality services for the community, with a particular focus on vulnerable people.

Added benefits of working with BCHS include:

- Salary packaging
- Purchasing leave
- Study assistance
- Training programs
- Novated leasing
- Fitness Passport



To successfully apply for this position, you will need:

KEY SELECTION CRITERIA

Essential

- Demonstrated relevant experience in a similar health care navigation/administration role.
- Demonstrated understanding of the issues which impact vulnerable families in the catchment, including an understanding around trauma, child development and attachment.
- Demonstrated skills and experience in assisting families where children are at risk and a sound understanding of the service system and referral pathways for families.
- Strong written and verbal communication skills, and ability to build relationships and collaborate effectively with others.
- Excellent organisational and time management skills that ensure timelines are met.
- Certificate or diploma in a relevant area such as community services, youth work, mental health.
- A passion for working with children and families to increase health literacy and enhance health and wellbeing.
- Demonstrated ability to work as a member of a multidisciplinary team.
- A current employee Working with Children Check and Driver's Licence.
- A willingness to obtain a satisfactory Police Check.

Desirable

- Understanding of broad service health and wellbeing system for children and families.
- Experience in use of TrakCare software.

For further information about the position contact Chantelle Ramsey on 5406 1311.

To view the position description please go to <https://www.bchs.com.au/careers/current-jobs>

Applications addressing the **Key Selection Criteria** should be emailed to recruitment@bchs.com.au

Bendigo Community Health Services encourages applications from individuals of all backgrounds and abilities.

Applications will be acknowledged upon receipt. Applicants are requested to contact People and Culture on telephone 5406 1555 if an automatic acknowledgement has not been received.