

*Alcohol and Other Drugs (AOD) Team  
AOD Triage & Intake Coordination Clinician  
60.8 hours per fortnight (0.8 FTE)  
Fixed Term to 10/08/2026*

### **The Position**

The AOD Triage & Intake Coordination Clinician role will provide a central point for all AOD referrals for treatment options provided by Bendigo Community Health Services (BCHS). The position will be the initial treatment contact, provide pathways into treatment services, brief intervention, bridging support and waitlist management.

The Alcohol and Other Drugs (AOD) Team is a multi-disciplinary team, supporting consumers requiring a range of treatment, support and education related to their use of AOD. The team supports consumers along the continuum of AOD use from active using to seeking access to stop their use with a pathway to recovery. The focus of the team is to provide seamless treatment and support pathways, coordinated service and a range of information and education interventions relating to harm reduction.

### **About Bendigo Community Health Services**

BCHS has cared for the health and wellbeing of the Bendigo community for 50 years. We employ more than 280 people across a broad range of services.

The success of BCHS starts with our staff, who have a high level of professionalism and dedication, allowing us to deliver quality services for the community, with a particular focus on vulnerable people.

Added benefits of working with BCHS include:

- Salary packaging
- Purchasing leave
- Study assistance
- Training programs
- Novated leasing
- Fitness Passport

To successfully apply for this position, you will need:

### **Key Selection Criteria**

#### **Essential**

1. A tertiary qualification and demonstrated experience in Social Work, Community Services and/or other community health related discipline.
2. Experience working within the AOD sector and/or completion of the AOD skillset (or a willingness to undertake it within the first 12 months of employment).
3. Demonstrated understanding of the social model of health and how to integrate these principles into practice.

4. Demonstrated experience in report writing, case noting and program data reporting; ideally relating to AOD practice and consumer outcomes.
5. Excellent interpersonal skills and demonstrated capacity to communicate effectively with a broad range of stakeholders and consumers.
6. Demonstrated knowledge of AOD individual and group treatment practices, especially in relation to working with families, including a comprehensive understanding of harm reduction principles and practice.
7. Proficiency in Microsoft Office software and across a range of platforms.
8. A current employee Working with Children Check and Driver's Licence.
9. The successful applicant will also be required to undertake and complete a Satisfactory National Police Check.

**Desirable**

1. Understanding of the Greater Bendigo region and local service system.
2. Experience working with diverse communities including Aboriginal and Torres Strait Islander people, CALD communities, and LGBTIQI+ communities.

For further information about the position contact Kirsten Hopper on 0498 764 446

To view the position description please go to <https://www.bchs.com.au/careers/current-jobs>

Applications addressing the **Key Selection Criteria** should be emailed to [recruitment@bchs.com.au](mailto:recruitment@bchs.com.au)

*Bendigo Community Health Services encourages applications from individuals of all backgrounds and abilities.*

*Applications will be acknowledged upon receipt. Applicants are requested to contact People and Culture on telephone 5406 1227 if an automatic acknowledgement has not been received.*

