

# POSITION TITLE: COMMUNITY HEALTH NURSE - MEDICAL PRACTICE

| Award:                          | Nurses and Midwives (Victorian Public Health Sector) (Single Interest Employers) Enterprise Agreement 2020-2024                          |  |  |
|---------------------------------|--|--|--|
| Classification:                 | Registered Nurse Grade 3B Community Health   |  |  |
| Site:                           | The position will be based out of our Eaglehawk site but may be required to work across all BCHS sites or in the community as negotiated |  |  |
| Hours per fortnight:            | Casual   |  |  |
| Tenure:                         | Casual   |  |  |
| Position description developed: | March 2023   |  |  |
| Responsible to:                 | Senior Leader – Medical Practice   |  |  |

# We want (Vision)

Better health and wellbeing across generations.

# We exist (Mission)

To work hand in hand with our community to achieve healthier lives.

# We strive for (Values)

# Integrity

We are authentic and accountable, and we honour our obligations.

# Respect

We build respectful relationships through trust, empathy and collaboration.

### Inclusive

We recognise and promote accessible, safe and holistic supports and services as a basic human right.

## Innovation

Through continuous learning, we ensure an agile, responsive and sustainable service.

# Togetherness

We create a sense of connectedness, pride and support through enjoying our work and being passionate about making a difference.

| Our pillars                     | Consumer and Community   | Influence  | Visible  | Sustainable   |
|---------------------------------|--|--|--|---|
| The change<br>we want to<br>see | People in our community, especially those most in need, have improved health and wellbeing | We use evidence,<br>data and the voice<br>of our community<br>to shape our<br>supports and<br>services | Our service is identified as a quality provider and our people are recognised as leaders | Our sustainability is based on a healthy culture, improved systems, outcomes and growth |



## The Role of the Team

The Better Health portfolio involves the planning and provision of medical, paediatrics, chronic disease management, sexual and reproductive health, workplace health, multi-disciplinary centre nursing, social support in Elmore, physiotherapy, dietetics, and GP's in Schools.

The Better Health division works together to provide the community with accessible healthcare and seeks to optimise health outcomes for all patients.

#### **Position Role**

This position will provide clinical nursing services within the Bendigo Community Health Services (BCHS) Better Health division and assist, as directed, in the development of patient care plans, health assessments and the implementation of other Commonwealth health initiatives. The position will also assist with the integration of health promotion and the social model of health at BCHS and will provide community and practice nursing services on behalf of the Medical Practice team.

## **Position Responsibilities**

- The responsibilities of the position are:
- Provide clinical nursing services within the Community Medical Practice Team.
- Undertake health assessments and contribute to other care team arrangements for consumers of BCHS.
- Nursing responsibilities to adhere to strive for 5 cold chain management guidelines and infection and prevention and control procedures.
- Clinical stock and Personal Protective Equipment management.
- Liaise with other key organisations, networks and working groups as required.
- Assist the organisation with data collection and research initiatives as required.
- Provide nursing clinical services in areas specific to the role of a Medical Practice Nurse.
- Assist with vaccination clinics as required.
- Use software reporting platforms for quality improvement.
- Home health assessments (onsite and offsite).
- Maintaining record keeping and data entries for target reporting.
- Maintaining professional and confidential documentation of health records.
- Meeting RACGP accreditation requirements.
- · Other duties as directed.

# **Key Selection Criteria Essential**

- 1. Current nursing registration with the Australian Health Practitioner Regulation Agency (AHPRA).
- 2. The ability to provide comprehensive and coordinated nursing services in a general practice setting.
- 3. Demonstrated contemporary knowledge and skills in medications, wound management, asthma, diabetes, and chronic disease management according to qualification competencies.
- 4. Demonstrated ability to work as a member of multidisciplinary team with highly developed communication skills.
- 5. The ability to provide sensitive practice in response to consumer diversity.
- 6. A Current Victorian Driver License.

#### **Desirable**

- 1. The ability to build and develop positive relationships with both internal and external consumers.
- 2. Intermediate to high level skills in Microsoft Office programs.
- 3. The ability to confidentially maintain accurate records in accordance with BCHS procedures.



# **Probationary Period**

Employment with BCHS is conditional on satisfactorily completing a probationary period of six (6) months from date of commencement. During this period your performance will be reviewed with your manager and, assuming this is mutually satisfactory, your employment will be confirmed at the end of this period.

## Staff Review & Development (SRD)

Each BCHS staff member is required to participate in the annual SRD process. The SRD will be based on the Position Role and Responsibilities and Key Selection Criteria in addition to the relevant Branch and Team Plans and the following Performance Indicators.

#### Position Performance:

Demonstrate achievement of negotiated performance indicators specific to your position.

- Provide service delivery according to expected professional standards of best practice in clinical skills, meet defined targets and always deliver excellent customer relations.
- Demonstrate positive outcomes for consumers/staff through your intervention.
- Show evidence of an integrated service delivery approach for consumers.
- Demonstrate high level skills in all forms of communication and in administrative functions pertinent to the role.
- Work within a team environment and offer suggestions for where improvements may be appropriate for improved outcomes of service for BCHS consumers.

#### **Communication and Teamwork:**

High level communication and interpersonal engagement that contributes to productive and collegial relationships between staff and with consumers

- Display your capacity for self-awareness through reflection, planning and communication.
- Show evidence of your ability to work co-operatively within a team to achieve team goals.
- Establish and develop as key functions of relationship management, regular and professional communication with all your relevant colleagues.
- Demonstrate alignment and integration of practice according to BCHS' Vision, Values, and Strategic Directions.

# Self-Management:

Demonstrated experience and understanding of the need for ongoing personal and professional development that contribute to self-satisfaction and professional growth.

- Continually develop personally and professionally to meet the changing needs of your position, career and industry.
- Demonstrate behaviours that lead you to achieving your goals.

## **Administration and Documentation:**

Through the use of BCHS processes ensure that all administration and documentation requirements are initiated and completed in a professional and timely manner.

- Show evidence that the administrative tasks of your position are completed in an orderly, timely and accessible manner.
- Demonstrate that your documentation is completed in an accurate, legally, and ethically compliant standard, and is produced to an appropriate professional standard.



# Learning:

Demonstrated knowledge and application of the capabilities required for this position including knowledge and understanding of appropriate equipment, legislation, policies and procedures.

- Show evidence of knowledge and understanding of BCHS Strategic Directions and the ability to link key strategic directions to individual and teamwork plans and individual selfdevelopment.
- Demonstrate initiative and enterprise skills that contribute to innovative outcomes.
- Display an appropriate level of awareness of the implications for BCHS of decisions and situations that involve you and others.

## **Diversity and Culture:**

BCHS treats all people with respect; values diverse perspectives; participates in diversity training opportunities; and provides a supportive work environment. BCHS is committed to employing people from diverse backgrounds and providing a workplace free from discrimination and harassment.

## **Child Safety:**

BCHS values children from all backgrounds and is committed to making our community a safe, nurturing and welcoming place for children to grow and develop. We are committed to making sure **all** children to reach their individual potential.

# Other Essential Requirements Staff will:

- Complete all required probity checks **before** employment is confirmed.
- Provide vaccination status information that meets the requirements for healthcare workers.
- Present a copy of original professional qualifications document or registration (if required).
- Receive and comply with BCHS' policies and procedures including the Code of Conduct.
- Actively contribute to continuous quality and service delivery improvement through the organisation.
- Be proactive in risk identification, notification, and management.

BCHS believes that "Quality is everyone's business, safety is my responsibility"

Co-operate with and contribute to BCHS Occupational Health & Safety procedures and participate

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### Other Information

- BCHS' Employee Assistance Program is available to employees and immediate family.
- BCHS is an Equal Opportunity Employer.
- All BCHS sites are smoke free workplaces.
- BCHS has a commitment to environmental sustainability.