

Flooding can happen anywhere when there is a lot of heavy rain in a short time.

Even if you don't live near a river or creek, flooding may still happen in your area.

There are two causes of flooding:

1. Riverine flooding

Riverine flooding happens when high water levels rise above the banks of a stream or river.

When riverine flooding is predicted, you have to decide what you will do before flooding occurs.

This type of flood can rise very quickly, or it may happen slowly.

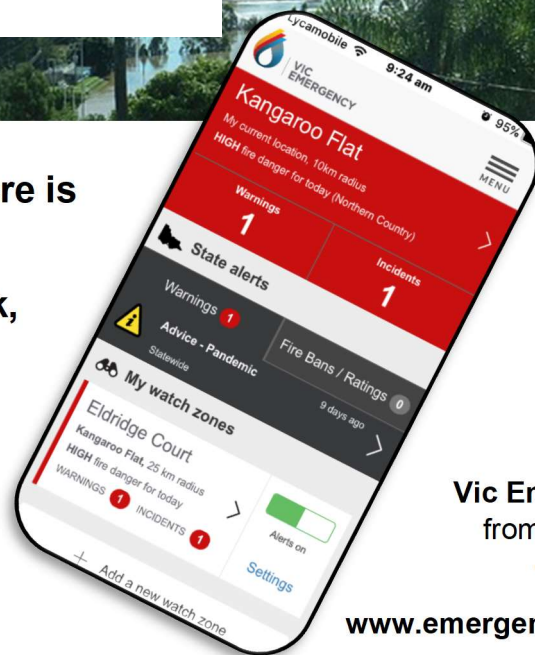
Floods can move slowly down the river, sometimes lasting for several months.

2. Flash flooding

Flash flooding happens when a lot of rain falls over a short period of time. It can occur quickly, and you may not receive an official warning.

Floodwater can be very deep, rise quickly and move fast.

Properties close to low-lying areas along creeks and gullies, or in built up areas where water can't drain away and travels down streets and driveways, are most at risk.



Download the
Vic Emergency App
from the App Store
or Google Play

www.emergency.vic.gov.au

Stay safe

You can stay safe by avoiding flooded and low-lying areas.

Floodwater is dangerous – never enter floodwater.

There can be hidden dangers below the surface like tree branches or building materials, contaminants like raw sewage and rubbish.

Do not drive through floodwater.

Floodwater can be powerful enough to carry a car away. A small car can float in just 15cm of water. That's the height of an average pen!

If floodwater comes inside, move to a higher point such as a kitchen bench or second story.

VICSES is an emergency services agency and may undertake emergency temporary repairs.

For minor leaks, superficial damage, removal of debris and cutting down of trees that are still standing, please contact a professional tradesperson.

ACN: 136 467 715



Flood safety information

September 2022

Understanding warning icons



Advice

An incident has started. There is no immediate danger. **Stay up to date in case the situation changes.**

Contact family and friends to ensure they are aware of the situation.

This icon can also be used to tell you when the flood condition in the area has subsided, and the threat is reduced.



Watch and Act

There is a heightened level of threat. **Flood conditions are changing. Start taking action now to protect you and your family.**

Follow your emergency plan, if you have one.

Observe your Vic Emergency App and listen to emergency broadcasters such as, ABC Local 91.1FM, Gold 107.1AM and 98.3FM, Hit 91.9FM, Triple M 93.FM, KLFM 96.5FM and 106.3FM and monitoring warnings.



Emergency Warning

An Emergency Warning is the highest level of warning.

You may be in danger and need to take action immediately. Any delay now puts your life at risk.

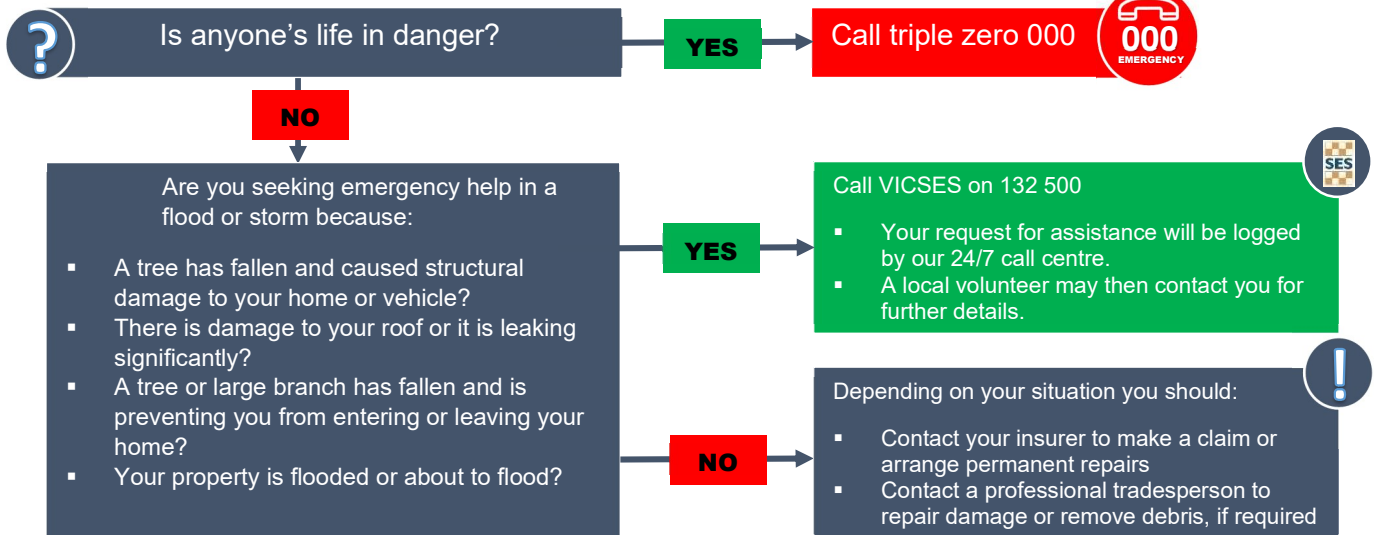
If you are in a life-threatening emergency or if you need rescuing, call Triple Zero (000).

You can also request an interpreter if you need one. Just say the language you need.

Contact family, friends, and neighbours for help if you don't speak English.



When should I call VICSES during a flood or storm?



If you can't speak English call the Translating and Interpreting Service (TIS) on **131 450** (free call) and ask them to call for you.

If you know someone who cannot speak English, provide them with this number.