



Using e-scripts

We can now deliver your script by email or SMS.
Faster. Safer. Easier.

What is e-scripts?

Prescriptions can now be sent electronically and securely between GPs, patients and pharmacies. This means you no longer have to come in and collect a hard copy or wait for one to arrive so you can take this into your pharmacy. A much quicker process!

How do e-scripts help?

It's faster, easier and safer for everyone if we email or SMS the script to you or someone you nominate. Can't lose that! You or your nominated person then shows this to your pharmacy reducing waiting time.

How does the e-scripts work?

Your prescription has a barcode or token (QR Code). The pharmacist scans this for your script information.

Is the information safe?

Yes. The script exchange we use to send information is completely private and secure. The only people seeing your information is your GP and the pharmacist.

Can I use any pharmacy with e-scripts?

Most pharmacies will be set up for e-scripts given this is a national program. Ask our GP or health professional about which pharmacies are using e-scripts in our area.

Can I just send my e-script to the pharmacy?

Please ask your pharmacy. Some are using apps such as MedAdvisor so you can send the e-script to them.

Does e-scripts work with repeats?

Yes. Any pharmacy can provide repeats. Just give them your prescription with the barcode or token (QR Code).

Is there a cost for e-scripts?

Sending an e-script is free.

Please note: A \$15 fee still applies if you request a script over the phone without speaking to a GP.

Can I choose not to have prescriptions sent to me?

Yes. Please speak to your doctor or pharmacist if you prefer not have your prescription information sent. But please note this will slow the script process down.

ACN: 136 467 715

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